

- As a best practice, schedule routine visits to know what's happening on your property.
- Be proactive in repairing deficiencies as they occur but especially before an inspection.
- Focus on all areas the resident will access, including in the unit, common areas (inside), and outside.
- Look for any health and safety concerns, including Life-Threatening deficiencies.
- Involve residents in the process:
  - o Listen to resident concerns
  - o Respond promptly to maintenance requests
- Check with the public housing authority (PHA) for approved variations in matters that relate to local code.
- Become familiar with <u>NSPIRE standards</u>, the types of deficiencies, and the timelines for correcting each type: Life-Threatening, Severe, Moderate, and Low



Scan to see the NSPIRE standards







## What's Changing?

NSPIRE introduces many new variations from the Housing Quality Standards (HQS), including the categories below. Review the standards *before* inspections are scheduled, use resources provided by HUD, and learn more on the <u>NSPIRE webpage</u>.



**Smoke and Carbon Monoxide Alarms:** New requirements for installation, type, location, and number of alarms



**Infestations:** More than just roaches and bedbugs—new inspection process and repair times (e.g., infestation vs *extensive* infestations)



Handrails/Guardrails: Repair time frames and other requirements, such as handrails along both sides of certain ramps



**Mold-Like Substances:** New process that requires equipment for detecting elevated moisture levels and mold-like substances

See the Top 20 NSPIRE Deficiencies job aid for the most common inspection fails.

### **Best Practices**

See <u>HUD's NSPIRE checklist</u> to become more familiar with deficiencies and repair times.

Review previous years' deficiencies and ensure repairs were made.

Conduct your own quality control inspections of units regularly.







## **NSPIRE vs HQS**

# National Standards for the Physical Inspection of Real Estate

#### **Location Focus**

Housing Quality Standards

HQS

Defined basic quality housing standards based on 13 key aspects (General Regulations and HUD 52580-A)



FOCUS

Designed to focus on resident health and safety while addressing the increase in multifamily properties and tenant and project-based vouchers



INSPECTION

#### **Inspection Locations**

Living Room Kitchen Bathroom Other Room Used for Living All Secondary Heating and Plumbing

#### **Deficiency Types**

Health and Safety Non-Health and Safety



DEFICIENCIES

3 Inspection Types/ 3 Inspection Areas

**Resident Focus** 

**Inspection Types:** Annual Self-Inspection Critical-to-Quality Critical-to-Quality Plus

**Inspectable Areas:** Outside Inside Unit

#### **3 Deficiency Categories**

Condition and Appearance Function and Operability Health and Safety

#### **Rationales:**

Deficiencies based on rationales, or clear and concise explanations of the potential risk a defect presents



## **NSPIRE vs HQS**

## **NSPIRE Deficiency** Time of Repair



## HQS Deficiency Time of Repair



