

Family Care Managed Care Organizations (MCOs) Key Contacts

Community Care, Inc.	
Accredited: No	
205 Bishops Way	
Brookfield, WI 53005	
Corporate:	414-231-4000
General Info:	866-992-6600
Member Services:	866-992-6600
TTY:	711
24-Hour:	866-992-6600
Fax:	262-827-7051
www.communitycareinc.org	

MCO Contacts

Kenneth Munson	Chief Executive Officer	414-231-4000	kenneth.munson@communitycareinc.org
Christy Smith	Interim Chief Financial Officer	262-207-9367	christy.smith@communitycareinc.org
Ed Kohl	Chief Program Officer	262-207-9319	edward.kohl@communitycareinc.org

Family Care and Partnership Counties: Calumet, Kenosha, Milwaukee, Outagamie, Ozaukee, Racine, Washington, Waukesha, Waupaca

Family Care Counties: Dane, Fond du Lac, Manitowoc, Sheboygan, Walworth, Winnebago

PACE: Kenosha, Milwaukee, Racine, Waukesha

Individuals or corporations with an ownership or controlling interest in Community Care, Inc.:
Community Care, Inc.

Geographic Service Region Maps

Family Care Map: <https://www.dhs.wisconsin.gov/publications/p01790.pdf>

Partnership/PACE Map: <https://www.dhs.wisconsin.gov/publications/p01789.pdf>

Family Care Managed Care Organizations (MCOs) Key Contacts

iCare (Family Care Partnership) 1555 N. RiverCenter Drive, Suite 206 Milwaukee, WI 53212	
Accredited	No
Corporate	414-223-4847
General Info	414-223-4847
Member Services	414-223-4847
TTY - WI Relay System	800-947-3529
24 Hour	800-777-4376
FAX	414-231-1092
www.icarehealthplan.org	

Inclusa (Family Care) 2801 Hoover Road, Unit 3 Stevens Point, WI 54481	
Accredited	No
Corporate	715-345-5968
General Info	877-622-6700
TTY - WI Relay System	715-204-1799
24 Hour	800-284-6425
FAX	715-345-5725
www.inclusa.org	

MCO Contacts

Tony Mollica	Medicaid Regional President/CEO	612-817-9193	amollica@humana.com
Kiva Gittings Graves	Medicaid Regional VP, Operations/COO	608-751-5582	kgittingsgraves@humana.com
Tim Garrity	Medicaid Regional VP, MLTSS	608-785-6062	tim.garrity@inclusa.org
Natalie Bailey	Director Financial Planning & Analysis/CFO	920-544-7034	nbailey1@humana.com

Family Care Partnership Counties: Dane, Kenosha, Milwaukee, Racine, Sauk

Family Care Counties: Adams, Ashland, Barron, Bayfield, Brown, Buffalo, Burnett, Calumet, Chippewa, Clark, Columbia, Crawford, Dodge, Door, Douglas, Dunn, Eau Claire, Florence, Fond du Lac, Forest, Grant, Green, Green Lake, Iowa, Iron, Jackson, Jefferson, Juneau, Kewaunee, La Crosse, Lafayette, Langlade, Lincoln, Manitowoc, Marathon, Marinette, Marquette, Menominee, Monroe, Oconto, Oneida, Outagamie, Ozaukee, Pepin, Pierce, Polk, Portage, Price, Richland, Rock, Rusk, Sauk, Sawyer, Shawano, Sheboygan, St. Croix, Taylor, Trempealeau, Vernon, Vilas, Walworth, Washburn, Washington, Waukesha, Waupaca, Waushara, Winnebago, Wood

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Geographic Service Region Maps

Family Care Map: <https://www.dhs.wisconsin.gov/publications/p01790.pdf>

Partnership/PACE Map: <https://www.dhs.wisconsin.gov/publications/p01789.pdf>

Family Care Managed Care Organizations (MCOs) Key Contacts

Lakeland Care, Inc.	
Accredited: No	
N6654 Rolling Meadows Dr	
Fond du Lac WI 54937	
Main Office:	920-906-5100
General Info:	877-227-3335
Member Relations:	877-227-3335
TTY:	711
24-Hour:	866-359-9438
Fax:	920-906-5103
Email:	info@lakelandcareinc.com
www.lakelandcareinc.com	

MCO Contacts

Sara Muhlbauer	Chief Executive Officer	920-906-5868	sara.muhlbauer@lakelandcareinc.com
Dan Bizub	Chief Financial Officer	920-906-5860	dan.bizub@lakelandcareinc.com
Jen Harrison	Chief Operations Officer	920-906-5881	jen.harrison@lakelandcareinc.com

Family Care Counties: Brown, Calumet, Door, Florence, Fond du Lac, Forest, Kewaunee, Langlade, Lincoln, Manitowoc, Marathon, Marinette, Menominee, Oconto, Oneida, Outagamie, Portage, Shawano, Vilas, Waupaca, Winnebago, Wood

Individuals or corporations with an ownership or controlling interest in Lakeland Care, Inc.: Lakeland Care, Inc.

Family Care Managed Care Organizations (MCOs) Key Contacts

My Choice Wisconsin, Inc.	
Accredited: No	
10201 W. Innovative Dr., Suite 100	
Wauwatosa, WI 53226	
Corporate:	414-287-7600
Family Care General Info:	877-489-3814
Family Care 24-Hour:	877-489-3814
Family Care Member Services:	877-489-3814
Family Care Fax:	414-287-7704
Partnership/Medicaid SSI/Medicare Dual Advantage General Info:	800-963-0035
Partnership/Medicaid SSI/Medicare Dual Advantage 24-Hour:	800-963-0035
Partnership/Medicaid SSI/Medicare Dual Advantage Member Services:	800-963-0035
Partnership/Medicaid SSI/Medicare Dual Advantage	608-245-3077
TTY:	711
https://mychoicewi.org/	

MCO Contacts

Maria Ledger	Plan President	414-287-7610	Maria.Ledger@mychoicewi.org
Jim Hodson	Market Chief Financial Officer	414-287-7613	James.Hodson@mychoicewi.org
Betsy Van Heesch	Plan Vice President	414-287-7611	Betsy.VanHeesch@mychoicewi.org

Family Care and Partnership Counties: Columbia, Dane, Dodge, Jefferson, , Ozaukee, Sauk, Washington, Waukesha

Family Care Counties: Adams, Ashland, Barron, Bayfield, Buffalo, Burnette, Chippewa, Clark, Columbia, Crawford, Douglas, Dunn, Eau Claire, Grant, Green, Green Lake, Iowa, Iron, Jackson, Juneau, Kenosha, La Crosse, Lafayette, Marquette, Milwaukee, Monroe, Pepin, Pierce, Racine, Richland, Rock, St. Croix, Sawyer, Sheboygan, Taylor, Trempealeau, Vernon, Walworth, Washburn, Waushara

Partnership Counties: Brown, Fond du Lac, Manitowoc, Winnebago

Individuals or corporations with an ownership or controlling interest in My Choice Wisconsin, Inc.: My Choice Wisconsin, Inc.

If you have any updates to this contact list, please email dhsfcwebmail@dhs.wisconsin.gov