

## Lender Update 2021-11

October 25, 2021

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### Annual Real Estate Taxes

As a reminder, loans closing on or after December 1, 2021 must reflect the payment of annual real estate taxes paid to the appropriate taxing authority on the Closing Disclosure.

### Staffing Update

We are excited to announce the promotion of Nicole Kane to Single Family Sales Manager.

### Staff Roster & Important Numbers

Need assistance from a Single Family staff member? Use our [Staff Roster](#) to connect with the people who can best serve you.

|                          |  |              |
|--------------------------|--|--------------|
| Underwriting             | <a href="mailto:underwriting@wheda.com">underwriting@wheda.com</a> | 800-334-6873 |
| Lock Desk                | <a href="mailto:lockdesk@wheda.com">lockdesk@wheda.com</a>         |              |
| Post-Closing             | <a href="mailto:postclosing@wheda.com">postclosing@wheda.com</a>   |              |
| Sales                    | <a href="mailto:sales@wheda.com">sales@wheda.com</a>               |              |
| Servicing <sup>(1)</sup> | <a href="mailto:servicing@wheda.com">servicing@wheda.com</a>       | 800-562-5546 |

Receiving calls from existing WHEDA Borrowers with questions on how to make their payments, or payment options? Have them contact our Servicing Department for assistance.

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| Servicing | <a href="mailto:servicing@wheda.com">servicing@wheda.com</a> | 800-562-5546 |
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