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Lender Update 2016-07

August 8, 2016

In this Update:

1. WHEDA-Connect

- User Guide Revisions
- Delegated Administrator Update
- Helpful Tips (NEW)
- Registering/Locking Update

WHEDA-Connect

WHEDA-Connect has been available to our lending partners since February 2015, and nearly 100% of our business flows through WHEDA-Connect today.

In February 2016, we sent out a survey to get lender feedback on WHEDA-Connect. In response to the results of the survey we have rewritten the WHEDA-Connect User Guide to provide more detail and clarification on the use and functions of WHEDA-Connect, and we created a WHEDA-Connect Helpful Tips Reference Guide to make your electronic experience with WHEDA even smoother.

The Helpful Tip Guide provides tips on the top 10 issues that lenders have identified as problematic when using WHEDA-Connect along with answers to other common questions.

The updated User Guide and “Helpful Tips” Guide can be found on our website under Lending Partnerships, Mortgage Lending, Lender Toolkit, [WHEDA-Connect.com](http://www.wheda.com).

Delegated Administrators (DA) are now able to inactivate WHEDA-Connect users. The DA should implement a best practice policy that inactivates users who are no longer employed with their financial institution.

When Registering/Locking, WHEDA-Connect has been fixed so that it will now correctly calculate the CLTV when entering the loan amount and down payment assistance (DPA).