



WHEDA WEBINARS

Resuming Management and Occupancy
Reviews Training Session

Today's outline

- Introduction
- Safety expectations
- Minimum PPE
- Areas inspected
- Exit interview
- Summary and questions

Introduction

- Goal: Make the management review as safe as possible for WHEDA/owner/agent staff and the residents.
- Developed the protocol by listened to you during the two Listening Sessions.
- HUD: issued guidance for limited access to residents.
- IRS: New Guidance.
 - Notice 2020-53
 - CFR 26 Part 1 (Proposed Rule 7/8/20 V85. No 130)
- Fluid: We may not have all the answers today in this rapidly changing environment. Will keep you updated.

Safety expectations

- Reviews in “hot spots” may be postponed
- WHEDA or O/A staff with fever or symptoms or have been exposed to COVID-19 will not participate
- Open communication between WHEDA and O/A staff concerning COVID-19 activity in area, residential community.
- Agent Self Health Questionnaire

Safety expectations

- Limited contact with WHEDA/owner/agent staff in both number of staff and duration of contact
- Separate cleaned room for file review portion (closed community room or vacant unit, etc.)
- No contact with residents
 - Tenants may communicate with us through the agent
 - Tenant Concern Hot Line at 800-943-9430

Minimum PPE - WHEDA

- Masks
- Face shield for WHEDA
- Gloves, optional
- Hands and gloves will be frequently washed with soap or hand sanitizer.
- Agent requirements for additional PPE to be worn by WHEDA will be supplied by the agent.

Minimum PPE - O/A staff

- Masks
- Gloves, optional
- Hands and gloves will be frequently washed with soap or hand sanitizer.

Areas inspected

- Common areas, mechanical spaces and exterior structure(s)
- Vacant units
- Occupied units will not be inspected
 - HUD
 - “Light Touch” Review
 - REAC follow up: review of work orders
 - Tax Credit/WHEDA:
 - Resident Questionnaire

Exit interview

- WHEDA will conduct an exit interview/training session with agent

Summary of listening session

- Safety expectations
- Minimum PPE
- Areas inspected
- Exit interview



QUESTIONS?



More information:

Find draft documents at www.wheda.com,
search “property managers”

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THANK YOU!



WHEDA